

# RESOURCE guide

2024

*Serving Vilas County*



*Published by the Vilas County Department  
of Social Services*



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## Misc. continued

**Conover Lions Club—Loan Closet** 715-477-0575 Len & Kathy  
Wheelchairs, walkers, canes, Toilet risers. No Charge. Call for appointment.

(Employment training cont.)



**Workers Compensation** 608-266-1340

**TrANS Program** 715-478-7633

3051 Sand Lake Road, Crandon, WI / Kim Kircher

## Miscellaneous Resources

**Northwoods Saves** 715-365-2752

Financial Counseling

**Judicare Legal Assistance** 715-842-1681

**Division of Motor Vehicles** 800-924-3570

To schedule a Road Test [www.dot.wisconsin.gov](http://www.dot.wisconsin.gov)

**UWSP Extension Small Business Development Center**

1-800-898-9472 Entrepreneurial Training

[www.uwsp.edu/conted](http://www.uwsp.edu/conted)

Business Resource line 1-800-487-7389

**Better Business Bureau** 414-847-6000

[www.bbb.org/us/wi](http://www.bbb.org/us/wi)

**Small Business Planning** 715-479-3648 UW-Extension

**Septic system repair funding USDA** 715-345-7669

Jessica Mancel [www.rd.usda.gov/wi](http://www.rd.usda.gov/wi)

**ReStore** 715-547-6543

Non-profit home improvement retail outlet and donation center that sells new and gently used furniture, home accessories, building materials and appliances to the public at a fraction of the retail price

## Departments of Social Services

**Vilas County Department of Social Services**



Phone: 715-479-3668 Fax: 715-479-3728

330 Court Street, Eagle River, WI 54521

Kate Gardner, Director

**Children's Protective Services** 715-479-3668

Child protective services, foster & kinship care, wraparound services for children at risk,

**Child Support Services** 715-479-3705

Child support services that include paternity and support order establishment and enforcement.

**Adult Protective Services** 715-479-3668

Elder abuse and vulnerable adult investigations.

**Juvenile Justice** 715-479-3668

Juvenile justice, truancy, restitution

**Income Maintenance** 715-479-3668

Assistance with a variety of economic support programs including: Medicaid, BadgerCare, FoodShare, Child Care, Family Planning Waiver and Caretaker Supplement. To apply for these programs please visit [www.access.wi.gov](http://www.access.wi.gov) or call the Northern IM Consortium at 1-888-794-5722

**WHEAP** -Wisconsin Home Energy Assistance Program,

WI Home Energy Assistance Program (WHEAP) , Weatherization, Heating Crisis Assistance and WERA (Wisconsin Emergency Rental Assistance) Call Energy Services 715-337-2124 or visit [www.esiwi.com](http://www.esiwi.com)

**Oneida County Social Services** 715-362-5695 / 888-662-5695

1 South Oneida Avenue, P.O. Box 400, Rhineland, WI 54501

**Lac du Flambeau Department of Social Services**

Phone: 715-588-9635 Fax: 715-588-2413

## Public Health Departments

**Vilas County Dept. of Public Health** 715-479-3656  
330 Court Street, Eagle River, WI 54521  
Immunizations, lead screenings, Prenatal Care Coordination (PNCC),  
WIC, Wisconsin Well Woman Program referrals, Northwoods Dental  
Project, current recall list and preventative health programs.

**Lac du Flambeau Wellness Center** 715-588-3371  
129 Old Abe Road, Lac du Flambeau, WI 54538  
Services include: Center for Fitness, Community Health, Diabetic  
Education, Elderly/Disabilities Benefits, Family Planning, Honoring Our  
Children, Smoking Cessation, WIC, and other services.

## Elder Care Services

**Aging and Disability Resource Center  
(ADRC)** 715-479-3625

Caregiver Support Group meets the 3rd Thursday of each month at  
ADRC in Eagle River.

**Alzheimer's Support Group** 715-352-4091 Contact the  
Alzheimer's Association for locations.

**Christian Servants** 715-490-0788 In home support - Meals, Showers,  
Companionship.

**Circle of Care Ministry of Holy Family Church** 715-356-6284 Help  
for frail elders & disabled, based on staffing and financial limits

## UW Extension

715-479-3648  
Vilas County Courthouse, 330 Court Street,  
Eagle River, WI 54521  
Service: Nutrition Education, Co-Parenting Classes, Youth Development  
and Economic Development.



## Employment Training

**Job Center of Wisconsin** - 888-258-9966  
[www.wisconsinjobcenter.org](http://www.wisconsinjobcenter.org)



**Northern Advantage Job Center**  
715-365-1500  
51A North Brown Street, Rhinelander, WI

**Forward Service Corporation** 715-365-1500  
W-2 Eligibility 1-855-733-1311

**Workforce Innovations and Opportunity Act (WIOA)**  
Youth and Adults Employment Training 715-365-1500

**Dislocated Workers** 715-204-2374

**Senior Community Service Employment Program (SCSEP)**  
(For workers 55+)  
715-362-0300/715-365-1500

**FoodShare Employment & Training Program (FSET)**  
1-888-794-5722 [www.myfset.net](http://www.myfset.net)

**DVR-Wisconsin Division of Vocational Rehabilitation**  
715-365-2610 Rhinelander 1-800-662-5330 / Wausau 1-800-469-0917

**Department of Workforce Development-Equal Rights**  
608-266-6860

**Unemployment Compensation** [ucclaim-wi.org](http://ucclaim-wi.org)  
New Applications 1-800-822-5246  
Claimant Information 1-800-494-4944  
Weekly Benefits 1-800-978-7877

**Veteran Services** Vilas County Nancy Brown  
715-679-5524 or 715-218-0006

## Child & Family Enrichment Programs and Resources to promote Healthy Lifestyles

### **Northwoods Children's Museum** 715-479-4623

346 W Division Street, Eagle River

Hands-on interactive exhibits, engaging rotating exhibit themes and participative programs such as Fun with Fathers.

Hours: Mon-Fri 10am - 5pm, Sat—10am to 3pm, Sunday-Closed

### **Music Garden** 888-266-0028 or 715-361-2934

### **Parent to Parent** 1-888-266-0028

Parents of children with special needs as mentors for parents of children with similar special needs.

### **Big Brothers, Big Sisters** 1-800-648-1696

[www.bbbsnw.org](http://www.bbbsnw.org)

## Children's Health

### **Children's Health Alliance of Wisconsin** 414-337-4560

[www.chawisconsin.org](http://www.chawisconsin.org)

### **Headwaters Inc.** 715-369-1337

Provides services for people with disabilities

### **Maternal & Child Health Hotline** 1-800-722-2295

Hotline for mother's in need of health & nutrition information, financial aid or advocacy [www.dhs.wisconsin.gov/mch/index.htm](http://www.dhs.wisconsin.gov/mch/index.htm)

## Family Resources

### **Lac du Flambeau Family Resource Center** 715-588-1511

533 Peace Pipe Road, Lac du Flambeau, WI 54538

Also includes Crisis/Respite Care

**Northwoods 2-1-1**

- ✦ Counseling
- ✦ Health Services
- ✦ Food
- ✦ Parenting Resources
- ✦ Housing
- ✦ Employment
- ✦ Child Care
- ✦ Youth Services
- ✦ Transportation
- ✦ Senior Services

and much more  
Simply dial 211,  
715-361-2893,  
or toll free 1-888-266-0028



### **Parent to Parent of WI—** 715-361-2934

1020 Kabel Ave., Ministry Riverside Clinic, Rhinelander, WI 54501

Services include: Play Shoppe, Music Garden, First Books, Family Visiting.

## Healthcare

### **Family Health Center of Marshfield**

715-221-5700

Market Place/Affordable Care Act

Meet with people to help get them signed up for the ACA

## AIDS/HIV

**Aids Resource Center of Wisconsin—LaCrosse** 608-785-9866  
[www.arcw.org](http://www.arcw.org) [viventhealth.org](http://viventhealth.org)

## Free/Sliding Fee Clinics

**Bridge Clinic Antigo-Antigo** 715-848-4884

**The Lakes Community Health Center-Iron River**  
715-372-5001 [nlccwi.org](http://nlccwi.org)



**Bridge Community Health Clinic-Wausau** 715-848-4884  
[Bridgeclinic.org](http://Bridgeclinic.org)

## Health

**Covering Wisconsin—** Connect to health insurance and other programs to support health.. [coveringwi.org](http://coveringwi.org)



**Vilas County Public Health** 715-479-3656

**Lac du Flambeau Wellness Center** 715-588-3371

**Lions Club** Eyeglasses/eye exams - case by case situation  
715-891-0695

**Community Care—** Ask your health care provider if they participate

**Marshfield Clinic Patient Assistance Center** 800-782-8581 ext. 9-4475

**Wisconsin Well Woman Program** 715-479-3656

**Partnership for RX Assistance** [www.pparx.org](http://www.pparx.org) 571-350-8643

**Needy Meds**-Prescription assistance [www.needymeds.org](http://www.needymeds.org)

**American Cancer Society**-[Cancer.org](http://Cancer.org) 800-227-2345

## Head Start

**Family & Child Learning Centers of Northeast Wisconsin Head Start Program** 715-369-5688

### Eagle River

Eagle River Head Start 715-477-1101

### Lac du Flambeau

Zaasijiwan Head Start 715-588-9291

### Minocqua

Northland Head Start 715-356-5206

## Child Care Resource & Referral

**Northwest Connection Family Resources** 800-733-5437

Child care resource & referral for the 14 northern counties in WI and for information on becoming a licensed child care center.

### **WI Shares Child Care Subsidy Program**

1-888-794-5722 Option #1

<http://dcf.wisconsin.gov/childcare/mywchildcare/default.htm>



(Transportation Continued)

**St. Germain Prime Timers Senior Club** 715-358-0763  
For St. Germain area senior citizens. Call for reservations



## Phones

**Safelink Wireless** 800-723-3546 to apply  
[www.safelinkwireless.com](http://www.safelinkwireless.com)

You may qualify for a reduction in your monthly telephone bill or a free phone link-up. If you'd like to apply call

**Frontier**—715-365-2220

**Verizon**—1-800-483-4600

**Public Service Commission** 1-800-225-7729

You may be able to qualify for free cell phone minutes! Eligibility is based on participation in public assistance programs or your income.

## Mental Health

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**MENTAL HEALTH CRISIS - 988**

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**NATIONAL SUICIDE PREVENTION LIFELINE - 988**

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**Compass Counseling**-715-298-6364, [compasscounsels.com](http://compasscounsels.com)

**Human Service Center** 715-369-2215

Rhineland [www.thehumanservicecenter.org](http://www.thehumanservicecenter.org)

**Lac du Flambeau Family Resource Center** 715-588-1511

**Lutheran Social Services** 800-947-3529, [www.lsswis.org](http://www.lsswis.org)

**Aspirus Koller Behavioral Health** 715-356-8540 (Woodruff)  
715-477-4585(Eagle River) or 715-361-2805 (Rhineland)

**New Horizons Counseling & Family Services** 715-420-0220

**Northland Counseling** 715-479-2600

Accepts MA and insurance for in-home visits

**Options Treatment Program** Eagle River 715-477-2875  
Minocqua 715-356-5377 / Rhineland 715-369-7300

**Shirley Limberg & Associates** 715-356-6146

**Transitions Center** 715-365-6696

[transitionscenter.biz](http://transitionscenter.biz)

**Wisconsin Family Ties** 608-267-6800

[www.wifamilyties.org](http://www.wifamilyties.org)

**Peer Respite Homes** [www.dhs.wisconsin.gov/peer-run-respite/index.htm](http://www.dhs.wisconsin.gov/peer-run-respite/index.htm)

**Mental Health Practitioners**

[www.dhs.wisconsin.gov/guide/mh-directory.pdf](http://www.dhs.wisconsin.gov/guide/mh-directory.pdf)



## Substance Abuse

**Al-Anon/Alateen Hotline** 715-628-0023 Mon./Wed., 6:30-8:00pm  
Eagle River Memorial Hospital [www.area61afg.org](http://www.area61afg.org)

**AA Hotline** 715-360-4637 Meetings in Eagle River, Land O Lakes, Boulder Junction, Woodruff, and St. Germain. [www.Northwoodsaa.org](http://www.Northwoodsaa.org)  
Caller will get referrals to their local areas, information, help & support.

**Narcotics Anonymous**, Thurs. at 6:00pm, Eagle River 800-407-7195

**Narconon** 877-332-6981, [www.narconon.org](http://www.narconon.org)

**Koinania**, 1991 Winnebago Street, Rhinelander 715-362-5745  
[koinaniaocs.net/about-us/](http://koinaniaocs.net/about-us/)

**The Hope Consortium** 1-844-305-4673 (HOPE)

**Assault Survivors Group** Weekly meetings of support groups for domestic violence and sexual abuse 715-479-2912

**Human Service Center** 800-299-1188 or 715-369-2215  
Rhinelander [www.thehumanservicecenter.org](http://www.thehumanservicecenter.org)



## Dental Care

To find clinics that accept BadgerCare, Medicaid, or have reduced/sliding fees go to: [www.forwardhealth.wi.gov](http://www.forwardhealth.wi.gov) Click on the members link. Click on the resources tab. Click on find a provider link. Under program, select BadgerCare Plus or call ForwardHealth Member Services at 800-362-3002.

**Dr. Gresham** 906-932-2730  
212 E. Aurora St., Ironwood, Michigan

## Non-Emergency Medical Transportation

### **Veyo (formally MTM)**

Transportation to covered appointments for Medicaid and Badger Care members 1-866-907-1493  
TTY 711

## Transportation

### **Lac du Flambeau Transit**

For all community members, M-F, 6am - 8pm  
715-588-4287

### **ADRC** 715-479-3625

For senior citizens or disabled adults who are unable to drive and are residents of Vilas County.

### **Lac du Flambeau Veterans, Aging, and Long Term Care**

For LDF senior citizens or disabled persons 715-588-4171

### **Veterans** 715-369-6227

Free transportation to VA hospital for Veterans.

### **Northwoods Transit Connections** 715-420-0585 or 844-267-4762

Website: [www.northwoodstransit.org](http://www.northwoodstransit.org)

Email: [northwoodstransitconnections@gmail.com](mailto:northwoodstransitconnections@gmail.com)

### **Eagle River Taxi** 715-477-0171 [www.eaglerivertaxi.com](http://www.eaglerivertaxi.com)

### **Lakeland Retirement Foundation** 715-356-9118

For Woodruff/Minocqua adults 60 years old or older and disabled adults. Fare based on mileage.

### **Northwoods Seniors** 715-356-2650

For senior citizen residents of Manitowish Waters, Boulder Junction, Winchester and Presque Isle.

## Thrift Stores

**St. Peter's Thrift** 715-479-1195  
114 E Division Street, Eagle River

**St. Theresa Thrift Shop** 715-546-3547  
1693 Superior Street, Three Lakes



## Clothing and Personal Items

**"The Rock" Northwoods Shares Needs Ministry** 715-479-8921  
1019 Wall Street, Eagle River Wednesday 9:00am-4:00pm Clothing,  
personal products, bi-monthly community dinners

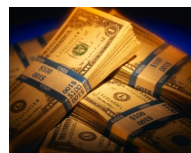
**St. Mathias Outreach Center**, 715-358-2182 403 E Chicago Ave.,  
Minocqua Tues., Thurs. & Sat. 10am to 3pm

**Sunshine for Humanity** 715-477-2220 1191 Hwy. 45 S., Eagle River  
Nov.1 to May 31-Mon., Wed., Friday 10am to 2pm  
June 1 to Oct. 31-Mon., Wed., Friday 10am to 1pm, Sat. 10am to 12pm

## Financial Help

**Caritas-St. Francis Episcopal Church**  
Eagle River 715-480-5683 Wednesdays  
11:00am-2:00pm

**Caritas-St. Matthias Episcopal Church**  
Minocqua 715-356-9989  
Thursday 11am to 1pm



Utility bills, gasoline, prescriptions, clothing. Need ID

**Salvation Army** Vilas County—Kathy 715-617-2179

**Northwoods Share - IC HELP** 715-891-8966  
Clients are able to get gas cards, food vouchers and checks to help  
pay for rent or utilities if they fit the need-based criteria.

**WETAP**— 608-665-9760 No interest vehicle repair or purchase loans

(Dental Care continued)  
**Northern Menominee Health Center** 906-497-5263  
16088 N.Balsam Ln., Spalding, MI

**Peter Christensen Dental Clinic** 715-588-4269  
450 Old Abe Road, Lac du Flambeau

## Clinics

### **Aspirus Clinics:**

930 E Wall Street, Eagle River 715-477-3000  
2251 N. Shore Dr., Rhinelander 715-361-2000  
1630 N Chippewa Dr., Rhinelander 715-361-5480  
240 Maple St., Woodruff 715-356-8140  
611 Veterans Parkway, Woodruff 715-358-8610

### **Marshfield Clinics:**

500 Commerce Loop, Eagle River 715-479-0400  
9576 Hwy 70, Minocqua 715-358-1000  
1446 1st Avenue, Woodruff 715-358-0610  
2260 N. Shore Dr., Rhinelander 715-420-2380

**Peter Christensen Health Center:**  
Lac du Flambeau 715-588-3371

**Priority Medical Partners, SC**, Rhinelander 715-420-1831  
[www.prioritymedicalpartners.com](http://www.prioritymedicalpartners.com)

### **NEWCAP**

1-715-479-3357  
Community Health Clinic  
603 E Wall St. Suite A  
Eagle River, WI 54521

Services provided at no or low cost, based on  
income, even if you have insurance. Annual  
exams, birth control, pregnancy testing, pap  
smears, STD/Infections screening & more.



## Hospitals

**Aspirus Eagle River Hospital** 715-479-7411  
201 E Hospital Road, Eagle River, WI

**Howard Young Medical Center** 715-356-8000  
240 Maple Street, Woodruff, WI

**Aspirus St. Mary's Hospital** 715-361-2000  
2251 N Shore Drive, Rhinelander, WI 54501

**Marshfield Medical Center—Minocqua**, 9576 State Hwy 70,  
Minocqua 715-358-1710

## Special Needs/Disability

**ADRC** 715-479-3625 330 Court Street, Eagle River

**Human Service Center** 1-800-236-8787, 715-369-2215

**Mid-State Independent Living Choices** 1-800-382-8484, [milc-inc.org](http://milc-inc.org)

**Northern Regional Center** 1-866-640-4106  
Children with special health care needs program. Service area  
includes Vilas and Oneida Counties  
[northernregionalcenter.org/about/](http://northernregionalcenter.org/about/)

**Wisconsin Family Ties** 608-267-6800  
Information and services provided for parents, grandparents,  
caregivers and others who care for children with emotional/mental  
health needs [wifamilyties.org](http://wifamilyties.org)

**Well Badger Resource Center** 1-800-642-7837  
Call for info on free services for children with special needs,  
[www.wellbadger.org](http://www.wellbadger.org)

**Social Security** 1-888-868-8185  
**Disability Rights Wisconsin** 1-800-928-8778  
[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

## Food Pantries

**Vilas Food Pantry-Kalmar Center**  
1013 N Railroad St., Eagle River  
1st & 3rd Tuesday 3:00-5:00pm  
Every Wednesday 8:30-10:00am  
Sandy Weber 715-479-9581

**Boulder Junction Community  
Food Pantry & Commodities**  
10441 Main St., Boulder Junction  
715-385-2146 Open alternating  
mornings and afternoons on  
Thursdays. 10:00-11:30am or 3:30-  
5:00pm. Proof of address and ID are  
required.



**Headwaters Emergency Food Pantry, Inc.—Land O' Lakes**  
715-547-6060—Paul Schaffel, 6516 Olympic 76 St., Land O' Lakes.  
1st & 3rd Wed. 8:30am to 11:30am

**Lakeland Food Pantry & Commodities** 715-358-2222  
1707 Hwy. 51, Arbor Vitae—Tuesday 8:30-11:30am and every other  
Thursday 3:30-6:00pm

FORK Food Helpline: (888) 479-FORK(3615)

## Homeless Shelters

**N.A.T.H.'S Frederick Place** 204 W. Frederick Street, Rhinelander  
715-369-9777 [www.nathnorthwoods.com](http://www.nathnorthwoods.com)

**Salvation Army Homeless Shelter**—Wausau 715-617-2179  
[www.savilas.org](http://www.savilas.org)

**Our Sister's House** 328 E. Washington Avenue, Tomahawk  
715-224-3520 [oursistershousetomahawk.org](http://oursistershousetomahawk.org)

**New Hope Shelter** 601 N. Summit Drive, Crandon 715-478-3669  
[www.newhopeshelter.org](http://www.newhopeshelter.org)

**Salvation Army—Stevens Point Shelter** 715-341-2437  
[www.centralusa.salvationarmy.org](http://www.centralusa.salvationarmy.org)

**Salvation Army—Wausau Shelter** 715-845-4272  
[www.centralusa.salvationarmy.org](http://www.centralusa.salvationarmy.org)

**Lac du Flambeau Shelter** 715-588-7660

**H.A.V.E.N. Inc.** 1108 E. 8th Street, Merrill, WI 715-536-1300

## Domestic Abuse Shelters

**Tri-County Council on Domestic Violence/Sexual Abuse Shelter**  
24 HOUR HOTLINE 800-236-1222

## Heating Assistance/Weatherization Programs

**Wisconsin Home Energy Assistance Program - Energy Services**  
715-337-2124 Lac du Flambeau 715-588-4235

**Energy Services Inc.** 715-337-2124  
City of Eagle River residents only

**Ashland Housing Authority** 715-682-7066  
Weatherization, home energy inspection, furnace,  
water heater, etc.



## Housing Assistance

**Habitat for Humanity** Vilas & Oneida County 715-420-2301

**Rural Housing** 888-400-5974 Call for rules for assistance programs for  
low income families. [www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

**Salvation Army** Eastern Vilas County—Kathy 715-617-2179  
Western Vilas County—Jackie 715-554-7044

**W-2 Emergency Assistance** 800-771-8420, 715-365-1500, [fsc-corp.org](http://fsc-corp.org)

**WI Tenant Resource-Legal Rights** [datcp.wi.gov](http://datcp.wi.gov) 800-422-7128

**Metropolitan Milwaukee Fair Housing Council** (also serves Vilas  
County) 1-414-278-1240, [www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)



## Home Medical Equipment

### **Lions Conover Rehabilitation Closet** 715-477-0575

Len & Kathy

4665 Highway K East, Conover, WI 54519

Equipment Loan Closet which has free wheelchairs, walkers, raised toilet seats, canes and crutches

**NEWCAP** 1-800-242-7334 1-920-834-4621

**[www.newcap.org](http://www.newcap.org)**

Tenant based rental assistance program. Homebuyer program. Homeowner rehab program. Section 8 (HUD) Program Transitional/ Homelessness prevention programs. Housing Counseling, Rapid Rehousing

## Home Owner Information

### **Housing & Urban Development (HUD)** 414-297-3214

[www.hud.gov](http://www.hud.gov)

**WHEDA** 800-334-6873 <http://wheda.com>

**WISCAP** 608-244-4422

**Neighbor Works America** Foreclosure help 202-760-4000

[www.nw.org](http://www.nw.org)

**WI Partnership for Housing Development**-Down-payment assistance 608-258-5560 <http://www.wphd.org>

## Affordable Housing

**Eagle Pines Apt./Meridian Group** 608-836-1152 or 715-479-9877

**Eagle River Properties** Joyce Ludtke 715-479-9688

**Impact Management Group** 715-351-9358

**Oliver Management** Eagle River 218-628-0311

**Land O' Lakes Gateway Pines** 906-932-5500

**Northwoods Property Management** 715-356-3178

**St. Germain Housing Authority** Low income and/or disabled  
715-542-2188

**Boulder Pines Senior Housing** Kathy 715-385-0282

**Northwoods Housing** Mike 715-545-2323

**Lac du Flambeau Chippewa Housing Authority**  
715-588-3348

**Minocqua Housing Authority** 715-356-3366

